# How the Pandemic Emphasized the Importance of Real-World Data



Francesco Branda

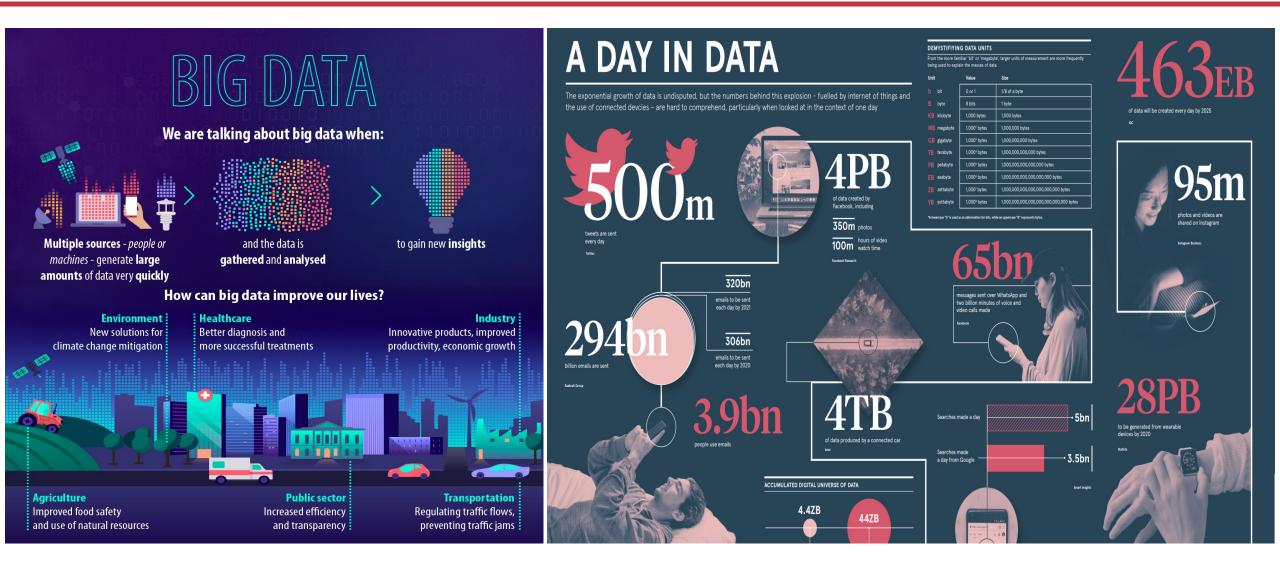
University of Calabria & DtoK Lab



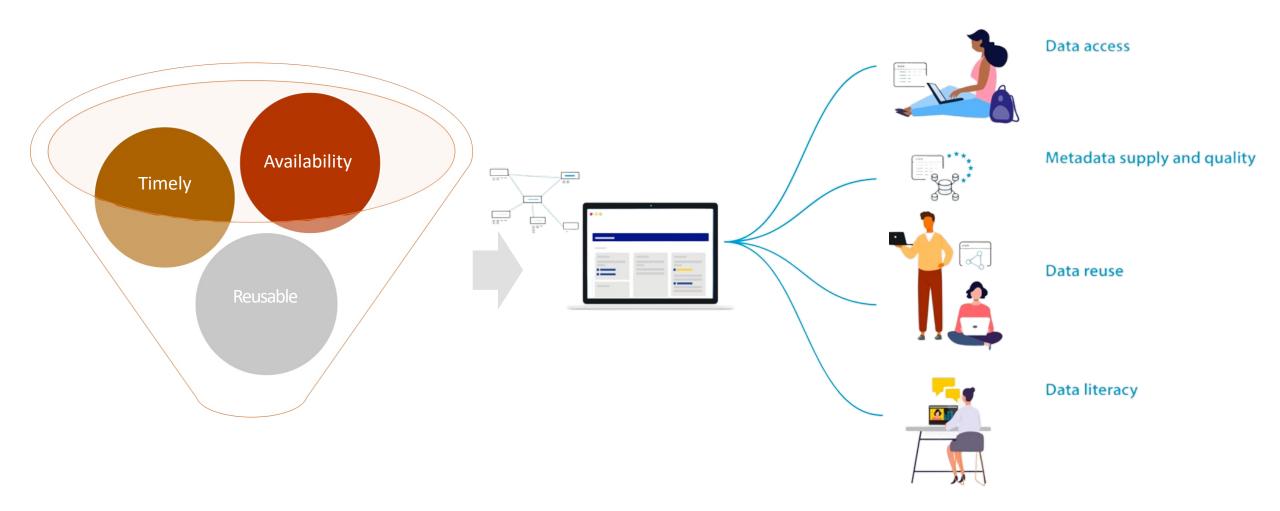
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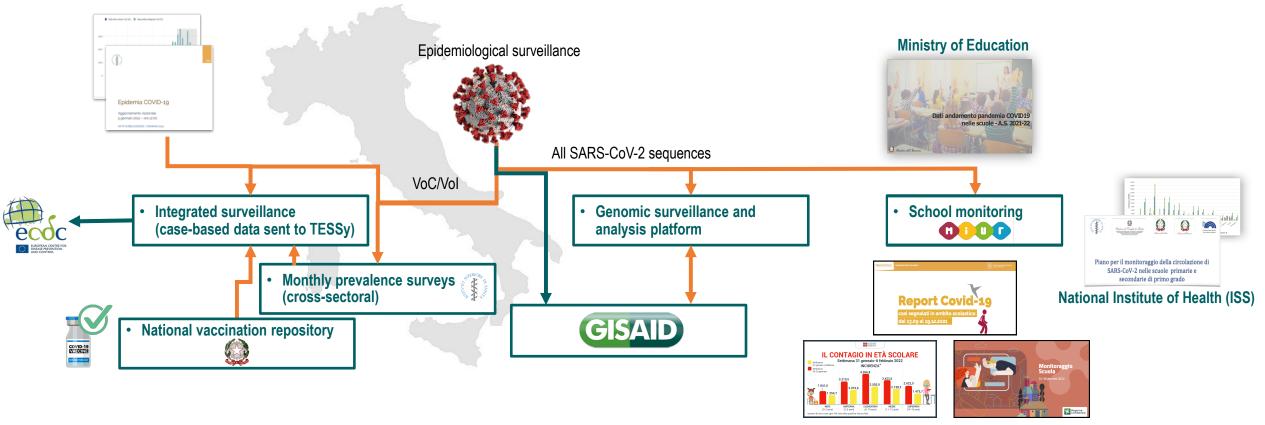
# Overview



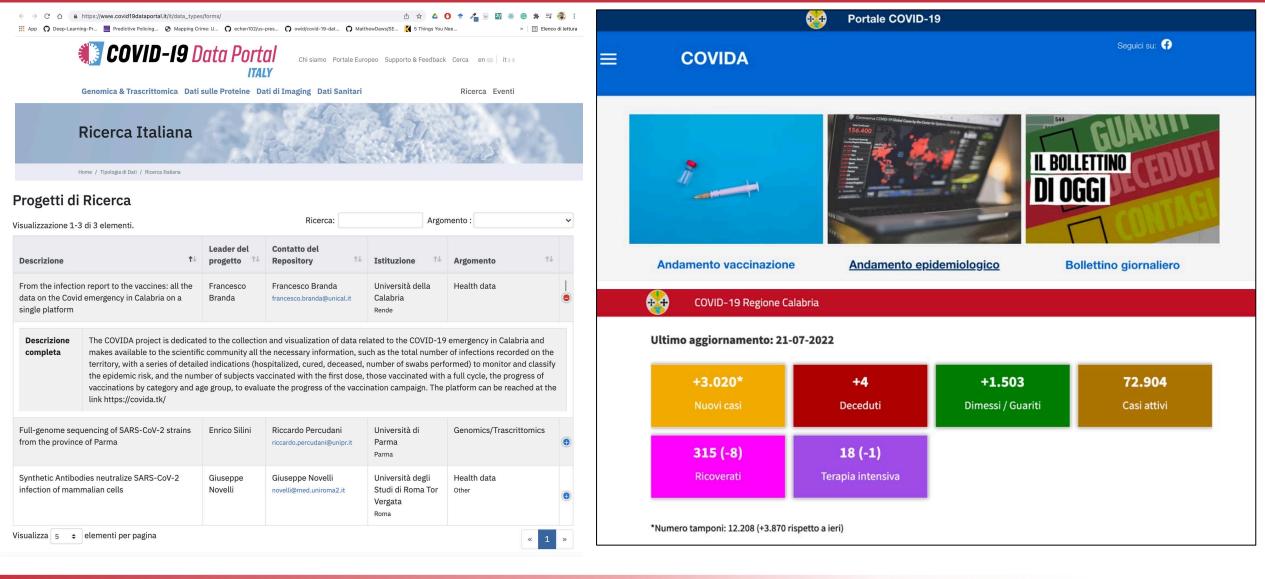
# Research problem



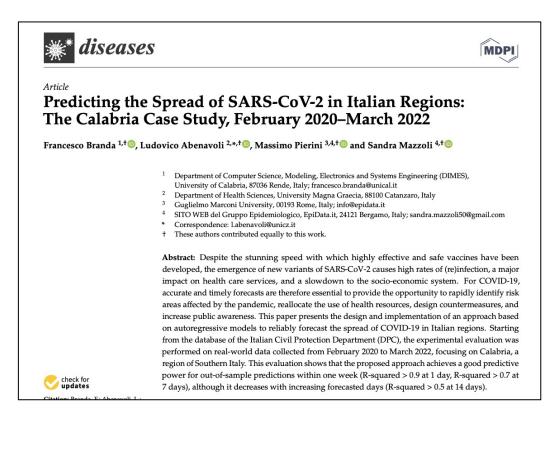
# Data-driven surveillance system

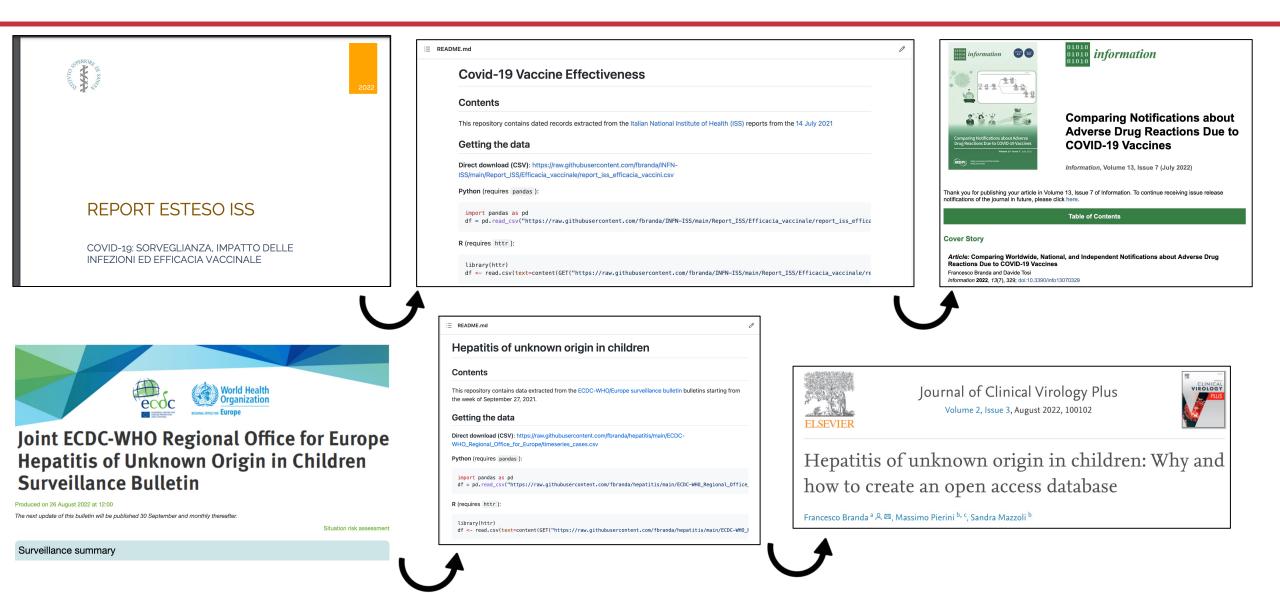


**Regional weekly monitoring** 





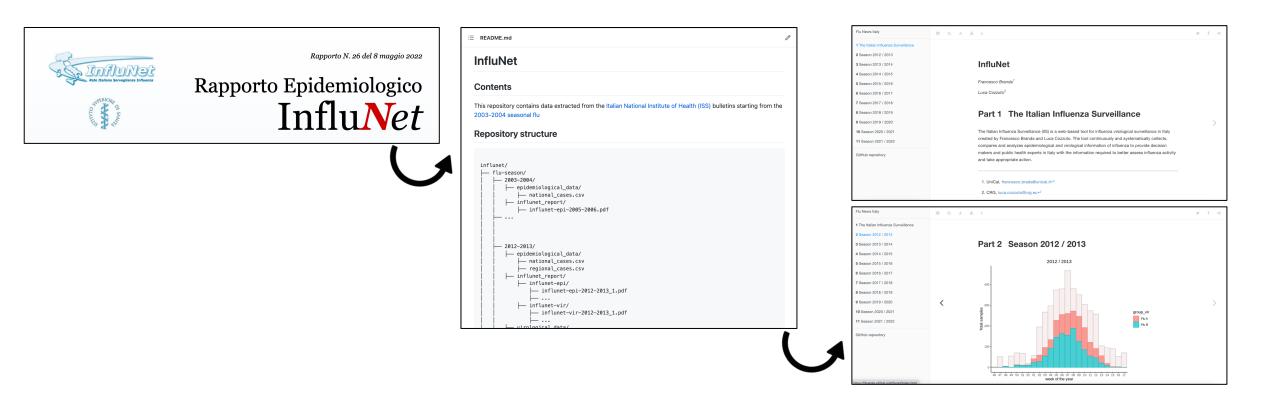


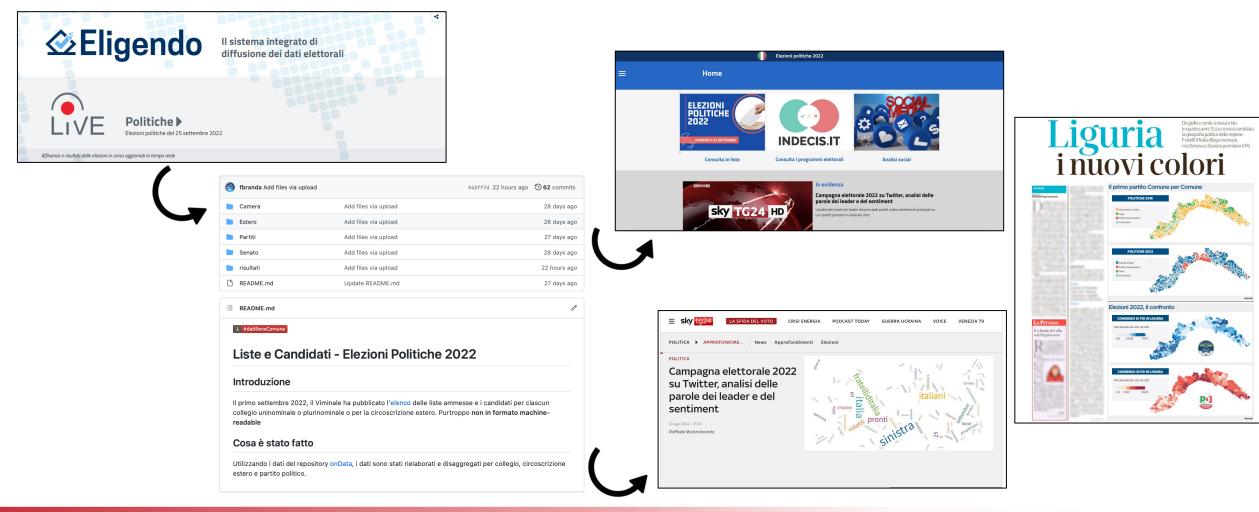






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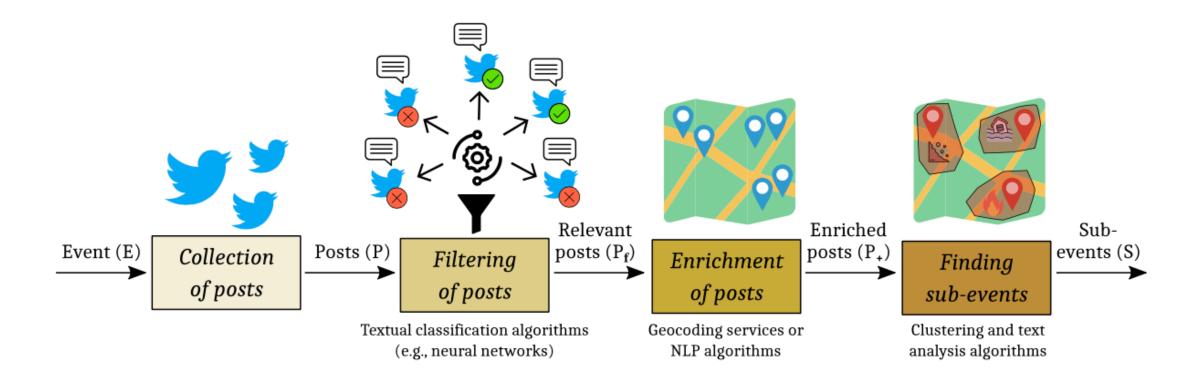




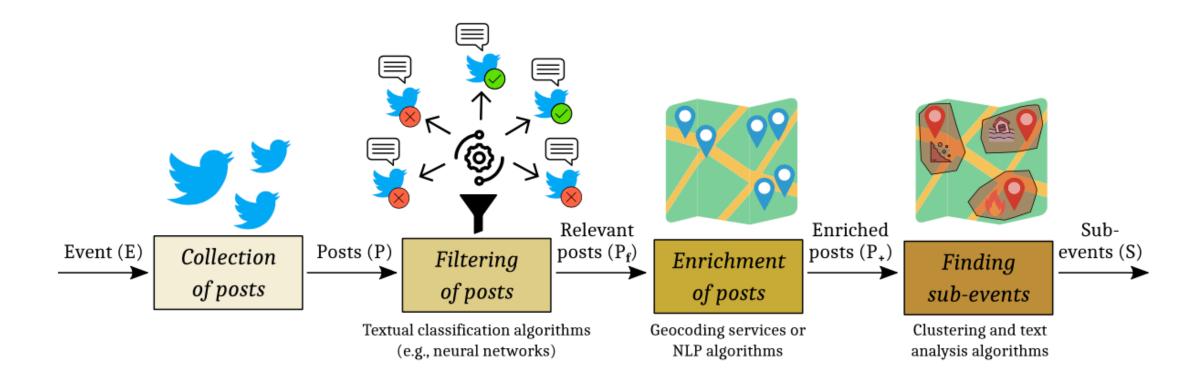
### Use case: SEDOM-DD

- Social media platforms have become an important source of information that can be exploited to understand human dynamics and behaviors.
- In the context of natural disasters, the very large use of social media platforms has enabled eyewitnesses and other disaster-affected people to share information about their damages, risks and emergencies in real time.
- The use of social media posts to help rescue and intervention activities remains an open challenge as users often publish posts containing inaccurate information, slang or abbreviated words, or without using geolocalization.
- The proposed methodology, called SEDOM-DD (Sub-Events Detection on sOcial Media During Disasters), aimed at detecting subevents during disasters from social media data.

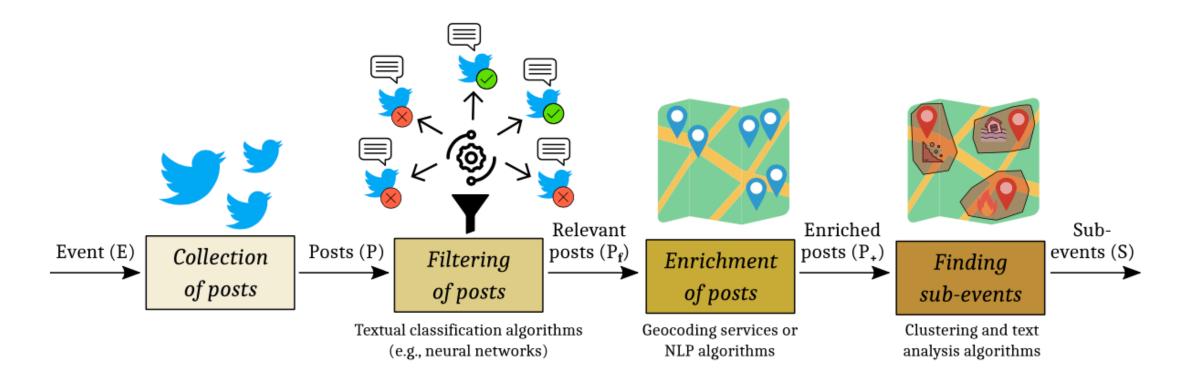
RESEARCH		Open Acces						
Using social media for sub-event detection during disasters Loris Belcastro <sup>1</sup> , Fabrizio Marozzo <sup>1*</sup> , Domenico Talia <sup>1</sup> , Paolo Trunfio <sup>1</sup> , Francesco Branda <sup>1</sup> , Themis Palpanas <sup>2,3</sup> and Muhammad Imran <sup>4</sup>								
*Correspondence: fmarozzo@dimes.unical.it <sup>1</sup> University of Calabria, Rende, Italy Full list of author information is available at the end of the article	natural disasters or catastrophic even Detection on sOcial Media During Di to discover sub-events that occurred gas pipes, floods). SEDOM-DD has be that contain real posts from social me	fundamental tools for sharing information during ts. This paper presents SEDOM-DD (Sub-Events sasters), a new method that analyzes user posts after a disaster (e.g., collapsed buildings, broken en evaluated with datasets of different sizes edia related to different natural disasters (e.g., Starting from such data, we generated synthetic as different percentages of relevant posts and/or						



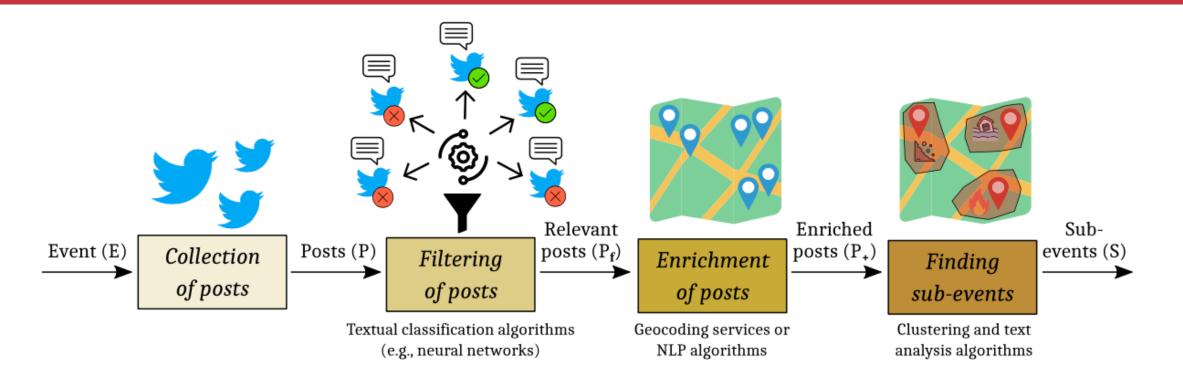
1) *Data collection:* given a disaster event and its impact areas, all the posts generated in the event's area are collected. These posts can be collected from social media platforms (e.g., Twitter) through queries based on keywords or locations.



2) *Filtering of posts:* we use supervised machine learning techniques to identify relevant posts. Posts that refer to the disaster and that come from users who live in the affected area are relevant for analysis, and thus are maintained.

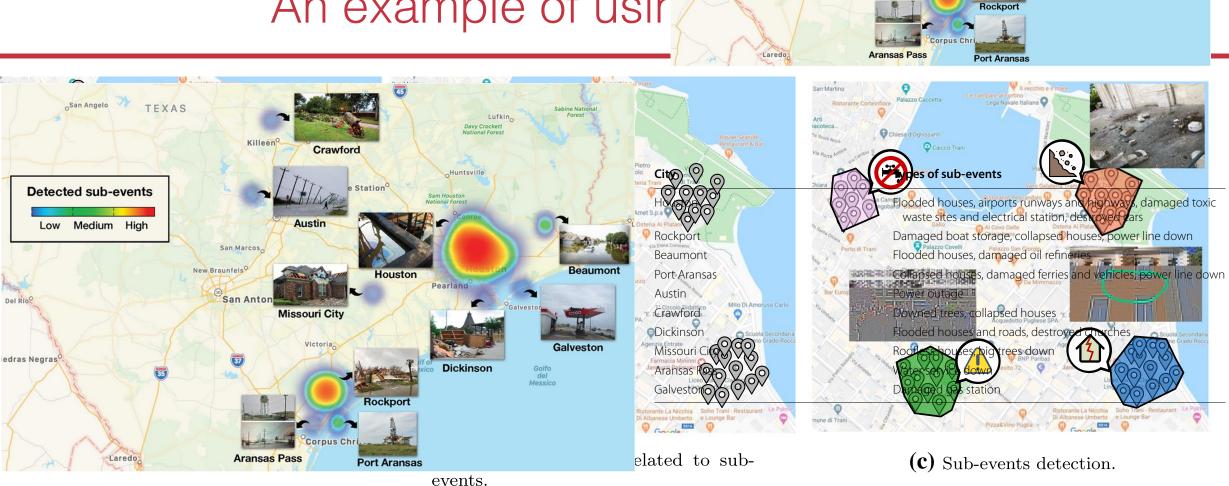


3) *Enrichment of posts:* since many posts are relevant for analysis but are not geotagged, the information contained in the text is used to estimate the coordinates of the location where such posts were created.



4) *Finding sub-events:* geotagged posts are analyzed and aggregated for finding clusters of posts mentioning a common problem (i.e., a specific sub-event that occurred in a certain area).

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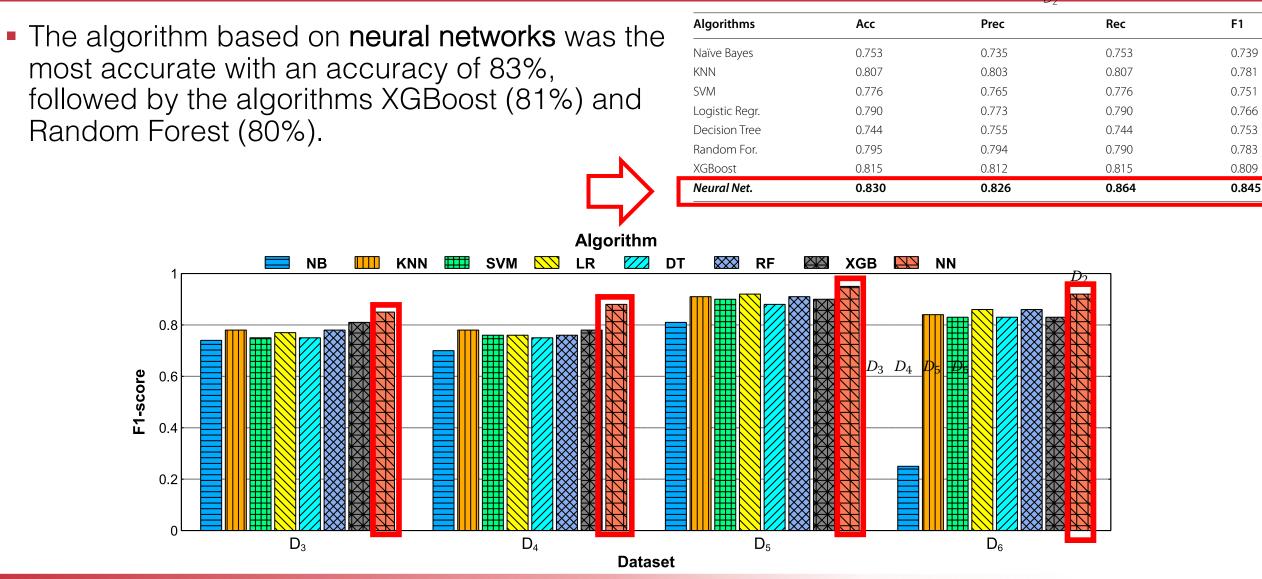
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#### Use case: IOM-NN with sentiment analysis

- In recent years, the increasing use of social media also allows for the analysis of collective sentiment and the dynamics of public opinion.
- The proposed methodology, called IOM-NN (Iterative Opinion Mining using Neural Networks), aimed at discovering the political polarization of social media users during election campaigns characterized by the competition of political factions.
- Experimental results show the great effectiveness of IOM-NN, which was able to correctly identify the winning candidate in 10 out of 11 swing states, compared to the average of latest opinion polls before the election, which identified the winner in 9 out of 11 states.



ORIGINAL ARTICLE



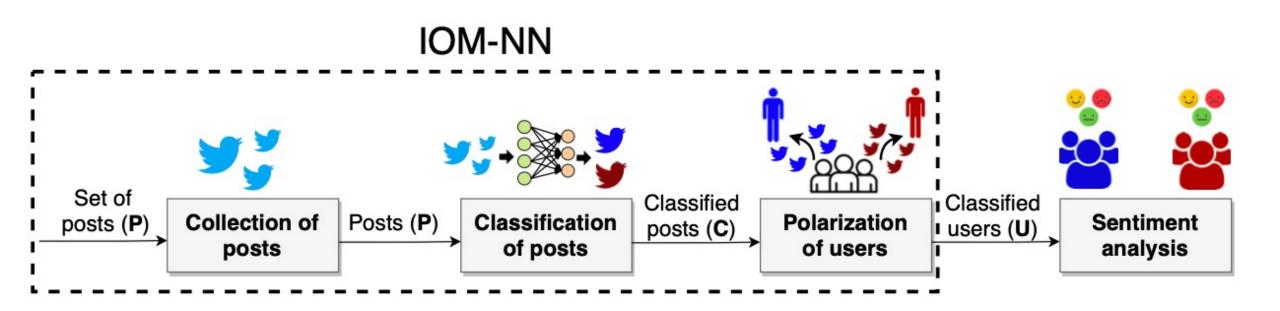
#### Analyzing voter behavior on social media during the 2020 US presidential election campaign

Loris Belcastro<sup>1</sup> · Francesco Branda<sup>1</sup> · Riccardo Cantini<sup>1</sup> · Fabrizio Marozzo<sup>1</sup> · Domenico Talia<sup>1</sup> · Paolo Trunfio<sup>1</sup>

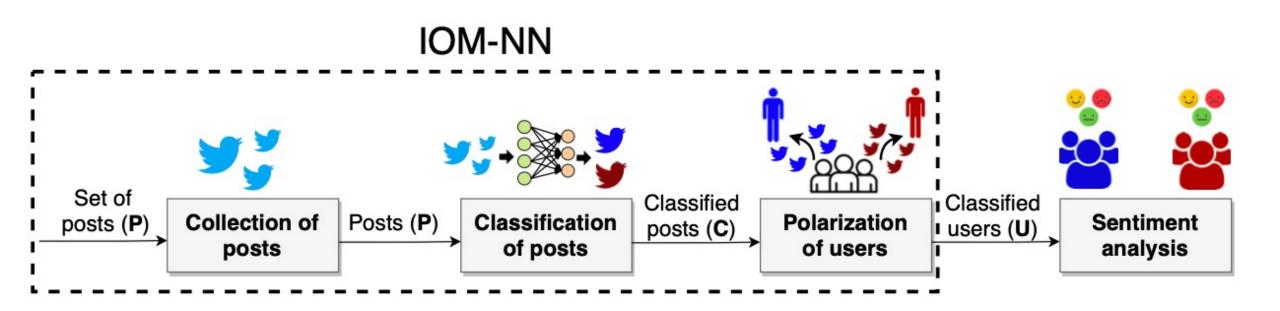
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#### Abstract

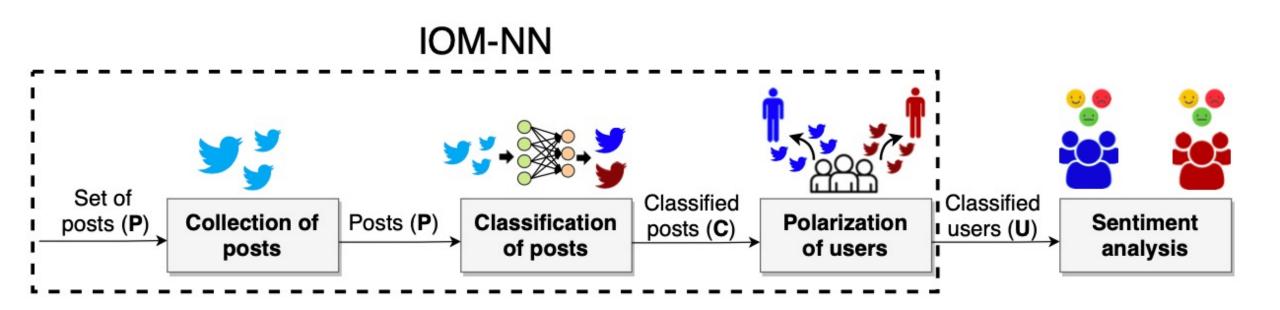
Every day millions of people use social media platforms by generating a very large amount of opinion-rich data, which can be exploited to extract valuable information about human dynamics and behaviors. In this context, the present manuscript provides a precise view of the 2020 US presidential election by jointly applying topic discovery, opinion mining, and emotion analysis techniques on social media data. In particular, we exploited a clustering-based technique for extracting the main discussion topics and monitoring their weekly impact on social media conversation. Afterward, we leveraged a neural-based opinion mining technique for determining the political orientation of social media users by analyzing the posts they published. In this way, we were able to determine in the weeks preceding the Election Day which candidate or party public opinion is most in favor of. We also investigated the temporal dynamics of the online discussions, by studying how users' publishing behavior is related to their political alignment. Finally, we combined sentiment analysis and text mining techniques to discover the relationship between the user polarity and sentiment expressed referring to the different candidates, thus modeling political support of social media users from an emotional viewpoint.



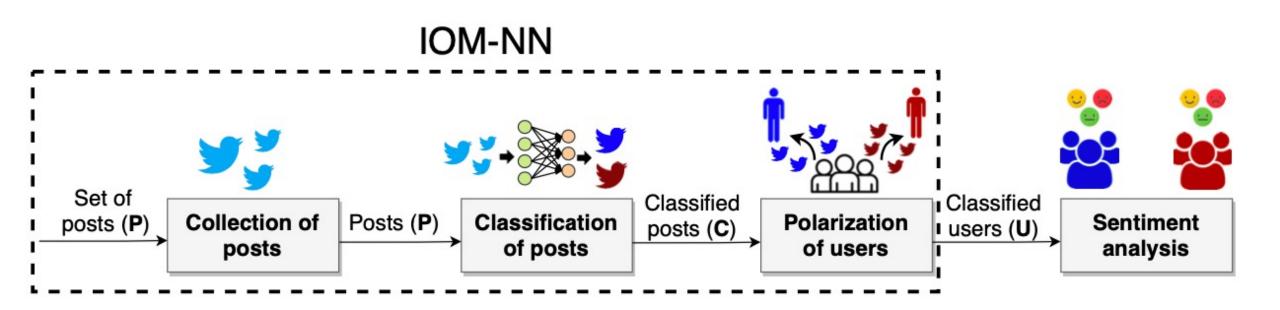
1) *Collection of posts:* data are gathered from social media by using a set of keywords related to the selected political event.



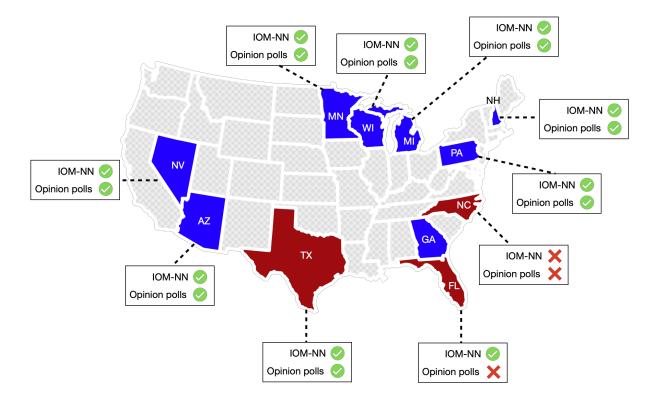
2) *Classification of posts:* the collected posts are classified in favor of a faction according to the detected political support.



3) *Polarization of users*: the classified posts are analyzed for determining the polarization of users towards a faction.

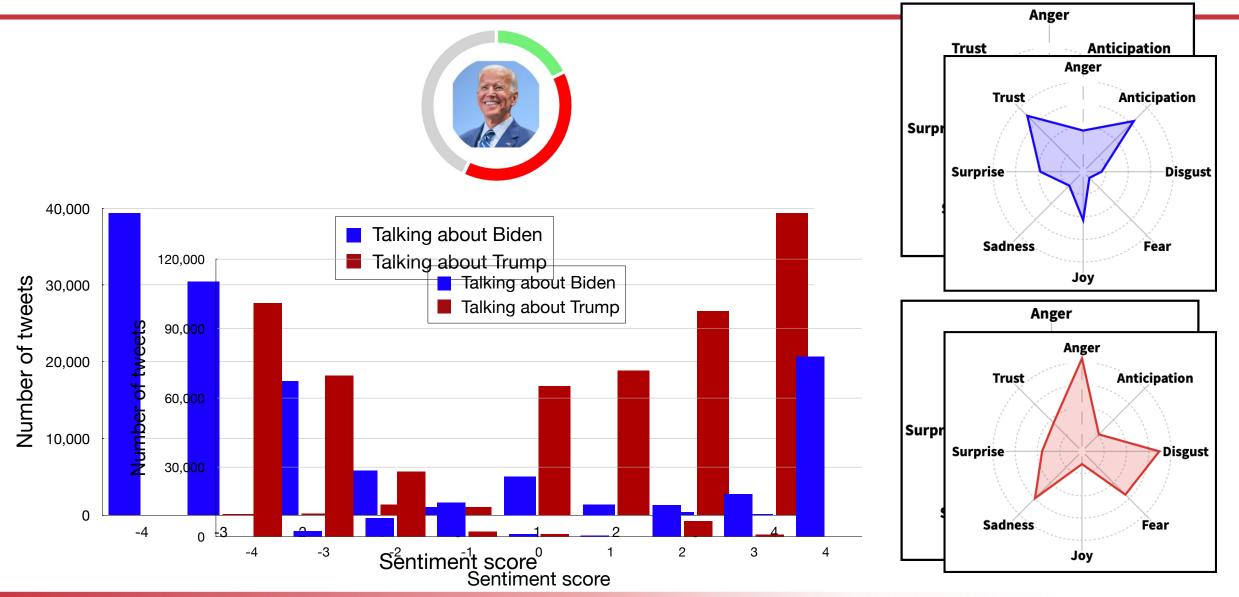


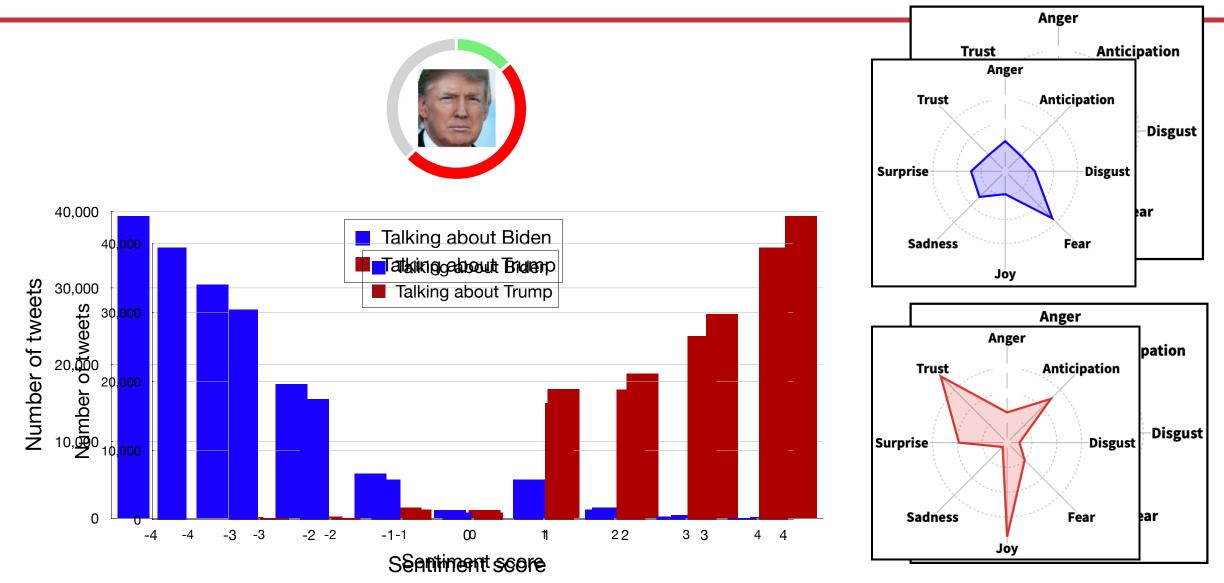
4) *Sentiment analysis:* the polarized posts are exploited for investigating the relationship between the political orientation of users and the sentiment they expressed in referring to the different candidates.



	Real percentages		Opinion polls		IOM-NN	
State	B	$\breve{T}$	B	T	B	T
Arizona	49.4	49.1	48.0	45.8	50.2	48.3
Florida	47.9	51.2	48.7	46.0	48.0	51.1
Georgia	49.5	49.2	<b>47.6</b>	47.4	52.7	46.0
Michigan	50.6	47.8	<b>49.9</b>	44.4	55.4	43.0
Minnesota	52.4	45.3	<b>51.6</b>	41.8	55.1	42.6
Nevada	50.1	47.7	<b>49.4</b>	44.4	<b>49.8</b>	48.0
New Hampshire	52.7	45.4	<b>53.4</b>	42.4	<b>50.9</b>	47.3
North Carolina	48.6	49.9	47.8	47.5	56.6	41.9
Pennsylvania	50.0	48.8	<b>49.4</b>	45.7	55.7	43.1
Texas	46.5	52.1	47.5	<b>48.8</b>	46.1	52.5
Wisconsin	49.4	48.8	<b>52.0</b>	42.8	56.3	41.9
Correctly classified	-		9/11		10/11	
Tweets	-		-		$670,\!451$	
Users	-		$\approx 11,000$		$57,\!116$	
Avg. Acc	-		0.82		0.91	







# Key messages

- Open Data are fundamental for i) conducting real-time situation analysis; ii) facilitating coordination and collaboration between national and local governments; iii) securing public trust in government through better transparency and improved communications; iv) countering misinformation.
- Governments at all levels need to build up their capacities to overcome data silos and skill gaps to address diverse dimensions of data governance. These range from ensuring the consistency of data collection to enhancing government accountability in sharing data and strengthening data quality and data security for a timely and proper response.
- It is important to adopt a holistic and whole-of-government approach to data governance with the engagement of all stakeholders and partners across sectors. Building data partnerships with all stakeholders can help leverage digital solutions driven by the private sector, promote publication of data produced by civil society organizations on open government data portals or open government data on non-government data portals, and support data sharing among all stakeholders.

# Questions

